

Executive Summary

Renewal of Institutional Licensure Jumeira University Dubai

19-22 June 2023

An External Review Team (ERT) visited Jumeira University (JU) from 19—22 June 2023 to evaluate the *Self-Study* for the Renewal of Institutional Licensure (RIL). The exit briefing was held on 22 June 2023.

JU is a private higher education institution (HEI) in Dubai currently consisting of four colleges: Islamic and Arabic Studies, Education, Business, and Health Sciences. JU also has a Learning and Development Academy. The total student enrolment in the Spring of 2022 was 210. UAE nationals make up 23% of the student population.

Through its consideration of JU's *Self-Study* submitted for Renewal of Institutional Licensure, examination of other documentation, and interaction with faculty, students, and others, the ERT identified several strengths, including the following:

<u>Staff.</u> Recent changes implemented by the institution to provide a better environment for faculty members. This includes individual office space and a faculty lounge. Indeed, the higher management of the institution has expressed a strong desire to create a better environment for students, faculty, and staff. Faculty and staff are also committed to meeting the requirements of government bodies.

JU has relatively good faculty stability and loyalty as evidenced by the continued retention of a majority of faculty members, despite previous salary and benefit cuts.

<u>Community and engagement.</u> The ethos of JU provides education to an identified and targeted group of the community, including the offer of scholarships.

Opportunities for improvement and areas requiring revision necessary to bring the institution into full compliance with the *Standards* include the following:

Financial stability. JU faces financial risks associated with low income and revenues.

<u>Research.</u> JU's research culture still strives to reach maturity. JU currently provides limited research opportunities and support. Faculty members have limited opportunities to conduct research or participate in conferences. This limits faculty career advancement and contribution to their area of research.

<u>Faculty.</u> JU has low, non-competitive faculty and staff packages to attract and retain strong faculty members.

<u>Facilities</u>. Closed physical resources and student services. Some physical resources and student services have been closed, which makes it inconvenient for students to access them. For example, the gym has been closed for a long time, and the cafeteria is out of service as well.

The ERT makes its requirements and suggestions in a spirit of constructive engagement, with the aim of ensuring that the *Standards* are met, and to aid JU to obtain Renewal of Institutional Licensure.